

ROI Tracking Template

Campaign Name:

[Name of the Campaign]

Campaign Duration:

[Start Date] - [End Date]

1. Objectives

Primary Objective:

[E.g., Increase online sales by 20% in the next quarter]

- Secondary Objectives:
 - o [E.g., Improve email open rates by 15%]
 - [E.g., Boost website traffic by 30%]

2. Key Performance Indicators (KPIs)

Conversion Rate:

Formula: (Number of Conversions / Number of Visitors) x 100

Target: [E.g., 5%]

• Customer Acquisition Cost (CAC):

Formula: Total Marketing and Sales Expenses / Number of New Customers

Target: [E.g., \$50]

• Lifetime Value (LTV):

Formula: (Average Purchase Value x Number of Purchases per Year) x Average

Customer Lifespan

Target: [E.g., \$500]



• Return on Ad Spend (ROAS):

Formula: Revenue from Ads / Cost of Ads

Target: [E.g., 4:1]

• Other Relevant KPIs:

• [E.g., Email Click-Through Rate (CTR), Social Media Engagement Rate, etc.]

3. Tools Used

Analytics:

[E.g., Google Analytics, HubSpot, Kissmetrics]

• Reporting:

[E.g., Google Data Studio, Mixpanel, Salesforce]

4. Tracking Setup

Google Analytics:

- o Goals Set: [E.g., Purchase Completed, Newsletter Sign-Up]
- o E-commerce Tracking: Enabled
- UTM Parameters: [List UTM tags used]

HubSpot:

- Lead Scoring: Configured
- Attribution Reporting: Set up

Kissmetrics:

- Events Tracked: [List key user actions tracked]
- o Funnels: Defined

5. Data Collection and Analysis

Monthly Data Collection:



Month	Visitor	Conversion	CAC	LTV	ROAS	Other KPIs
	S	S				
January	[Value]	[Value]	_	[Value]	=	[E.g., CTR]
Februar y	[Value]	[Value]	_	[Value]	_	[E.g., CTR]
March	[Value]	[Value]	[Value]	[Value]	[Value]	[E.g., CTR]

Insights:

- [Insight 1: E.g., High conversion rate from email marketing]
- [Insight 2: E.g., Lower than expected ROAS from social media ads]

6. Review and Adjustments

Monthly Review:

- Performance Review:
 - [Date of Review]
 - Key Findings: [E.g., Social media ads underperforming, need to adjust targeting]
- Adjustments Made:
 - o [Action Step 1: E.g., Refine social media ad targeting]



o [Action Step 2: E.g., Increase email marketing efforts]

7. Results and ROI Calculation

End of Campaign Review:

• Total Spend: \$[Amount]

• Total Revenue: \$[Amount]

• ROI: [(Total Revenue - Total Spend) / Total Spend] x 100%

[E.g., ROI: 150%]

Summary of Results:

• [E.g., Achieved primary objective with a 22% increase in online sales]

• [E.g., Improved email open rates by 18%]

8. Future Recommendations

Scaling Successful Channels:

[E.g., Increase budget for email marketing based on high ROI]

• Improving Underperforming Areas:

[E.g., Reevaluate social media strategy to improve ROAS]