

Company Crisis Press Release Template Example

Let's look at a practical example. Suppose a food company discovers contamination in one of its products. Here's how a crisis press release might look:

Sample Press Release

FOR IMMEDIATE RELEASE

[Company Name] Announces Voluntary Recall of [Product Name] Due to Potential Health Risk

[City, Date] — [Company Name], a leading producer of [product category], today announced a voluntary recall of [Product Name] due to potential contamination with [contaminant]. This action is being taken as a precautionary measure to ensure the safety and health of our customers.

After routine testing, traces of **[contaminant]** were found in a specific batch of **[Product Name]**. While no illnesses have been reported, we are taking this step out of an abundance of caution. The affected batch numbers are **[list batch numbers]**, with expiration dates **[list dates]**.

"We are committed to the highest standards of quality and safety," said **[CEO Name]**, CEO of **[Company Name]**. "We apologize for any inconvenience this may cause and are working closely with the relevant health authorities to address this issue swiftly."

Customers who have purchased [**Product Name**] are urged not to consume it and to return it to the place of purchase for a full refund. For more information, customers can contact our customer service at [**phone number**] or visit our website at [**website URL**].

About [Company Name]

[Brief company background]

Contact:

La/Aphills

[PR Contact Name]

[Phone Number]

[Email Address]

END